

# Cookies Policy

This Cookies Policy applies to Ria Financial brand and its subsidiaries, (“**Ria**”, “**we**”, “**our**” or “**us**”), which is a subsidiary of Euronet Worldwide, Inc. (“**Euronet**”). For more information on Euronet and the member companies of the Euronet Group (“**the Euronet Group**”) please visit [www.euronetworldwide.com](http://www.euronetworldwide.com).

The goal of this Cookies Policy is to help you understand how and why Ria uses cookies, and how you can manage them.

## WHAT ARE COOKIES?

**Cookies** are tiny files that are downloaded onto your computer or device by the website you are using so that your computer or device can be recognised next time you visit the website. This website uses cookies and similar technology such as beacons and scripts (which will be referred to together in this notice as "cookies") to collect and store information about users who visit it. These cookies help the website, apps and other Ria websites to work and provide you with benefits such as smoother browsing and more usability. The cookies may also be updated and collected by the company that installed them. Cookies are not able to view or gather information from other cookies, nor can they collect files or information stored on your machine.

Cookies can only be read by the service or app that created them. They are not executable files, and cannot copy themselves. The cookies used on the Ria website do not contain data such as names, addresses or bank details. The only personal data they contain are IP addresses, which are used to identify the computer or device. To improve privacy even more, we maintain records of IP addresses in completely separate sections of our systems.

Cookies can be used to personalise your visit to a website, for example:

- displaying your browser configuration;
- remembering your preferences;
- improving your user experience; and
- limiting the number of adverts displayed.

Cookies can be disabled, albeit not selectively. The "Help" button, which you can find in the toolbar of most browsers, will show you how to instruct your browser to accept new cookies, how to let it notify you when it receives new cookies, and how to disable them altogether. It's still possible to access our website even if you don't accept cookies. However, if you reject cookies, some of the services that we offer via our website may not work properly or perfectly, and you may not be able to access some parts of the services.

Ria also uses Google Analytics in its apps and services. This tool processes usage information, for the sole purpose of giving Ria an insight into how the app and/or service is used.

For more information, please see the privacy centres for this analytic tool:

- Google Analytics: <https://support.google.com/analytics/answer/6004245?hl=en>

Ria uses Facebook Pixel, with the \_fbp cookies, and fr under your expressed consent in the banner cookie, and disabled by default, to measure the audience of users who visit Facebook. This is to evaluate the performance of the advertising located on said page. Cookies can be disabled through the banner settings.

For more information on how Facebook processes your data, you can review its privacy policy at:

- Facebook Cookies Policy (facebook.com)

We recommend you visit this page so that you can better control how Facebook manages advertising when you use its services by consulting this link

You can indicate that you do not want to see interest-based internet ads from Facebook or other companies involved through the Digital Advertising Alliance in the US, the Digital Advertising Alliance of Canada in Canada, or the European Interactive Digital Advertising Alliance in Europe, or by configuring your device. In these three links you can find out how the main providers make use of cookies on their different platforms.

## OUR USE OF COOKIES

Ria uses cookies, whether created by Ria or by third parties, in order to improve its services and how they work, and to provide a smoother user experience. When you click "continue" on the cookies notice, we understand you have accepted the installation and use of cookies through [www.riafinancial.com](http://www.riafinancial.com) and its sub-domains.

The website [www.riafinancial.com](http://www.riafinancial.com) uses the following types of cookies:

- **Cookies managed by different companies:**

**Ria's cookies:** These cookies are sent to your computer or device from a computer or domain that is managed by Ria and that is used to provide you with the service you are using.

**Third-party cookies:** These cookies are sent to your computer or device from a computer or domain that may or may not be managed by Ria. In these cases, a third party will process the data obtained by the cookies.

- **Cookies with different durations:**

**Session cookies:** These are cookies designed to collect and store data when you access a website or an app. They are used to store data that is only relevant for providing the service on a one-off basis.

**Persistent cookies:** These are cookies that continue to store data on your computer or device, and which can be accessed and managed by the company for a set period, ranging from a few minutes to several years.

- **Cookies that store data that is needed for different purposes.**

riafinancial.com uses the following types of cookies:

### Strictly Necessary Cookies

The website cannot function properly without these cookies. These are cookies which enable users to view riamoneytransfer.es and gain access to secured portions of these sites. The information collected through these cookies is not used for marketing purposes. They are not used to remember where you've been on the internet. This category of cookies cannot be disabled as it would have the following consequences:

- using various parts of Ria's Services will become impossible;
- We can provide less support to users;

### User Experience Cookies

These cookies help us understand how visitors interact with our websites by collecting and reporting information anonymously in most cases. These cookies help to improve our websites. The cookies collect information about the way in which visitors use riamoneytransfer.es, including information about the pages most visited or the number of error messages displayed.

If use of this type of cookie is not allowed, this will have the following consequences:

- We can't learn how our website is performing and improve your browsing experience.

| Technical name | Vendor   | Purpose  | Cookie expiration | Cookie classification (in the consent manager) |
|----------------|----------|--|-------------------|--|
| TS01152655     | Internal | Security cookie  | session           | necessary                                      |
| _fbp           | facebook | This cookie will help deliver our advertising to people who have already visited our website when they are on Facebook or a digital platform powered by Facebook Advertising | three months      | analytics                                      |

|                         |          |  |              |             |
|-------------------------|----------|--|--------------|-------------|
| Fr                      | Facebook | This cookie will help deliver our advertising to people who have already visited our website when they are on Facebook or a digital platform powered by Facebook Advertising | three months | analytics   |
| _gat_UA-128061781-1     | Google   | cookie set by Google analytics to identify the website in relation to google analytics account   | one day      | analytics   |
| _gat_UA-116748300-1     | Google   | cookie set by Google analytics to identify the website in relation to google analytics account   | one day      | analytics   |
| _gid                    | Google   | cookie set by google analytics to count and track pageviews, anonymous statistics  | one day      | analytics   |
| _ga                     | Google   | cookie set by Google Analytics to rack and count pageviews   | 2 years      | analytics   |
| _gcl_au                 | Google   | tracking cookie set by google that identifies the origin of the user when visiting a page.   | three months | analytics   |
| TS01aeeaac              | Internal | Security cookie  | session      | necessary   |
| BIGipServerwww_riafi... | Internal | Traffic and security management  | session      | necessary   |
| GUEST_LANGUAGE_ID       | Internal | cookie that remembers the language selection of the user   | one year     | preferences |
| COOKIE_SUPPORT          | Internal | Control the cookie banner preferences  | one year     | preferences |
| JSESSIONID              | Internal | identify the session of the user by TOMCAT server  | session      | necessary   |

## HOW TO CONFIGURE COOKIES

You can configure and/or disable cookies whenever you like through your browser's settings. You can set these to block, restrict, disable or delete cookies. However, please note that if you change your cookie settings you may need to manually change some preferences each time you visit a website, and the services offered by the Ria website may be affected.

Below are links to the help sections of the main web browsers on the market, which will show you how to change your cookies settings.

- Windows Internet Explorer:  
<https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies>
- Firefox:  
<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>
- Google Chrome:  
<https://support.google.com/chrome/answer/95647?hl=en>
- Safari:  
[http://support.apple.com/kb/HT1677?viewlocale=en\\_GB](http://support.apple.com/kb/HT1677?viewlocale=en_GB)

## **INTERACTION WITH SOCIAL NETWORKS**

This website may contain links to social networks. It is also possible that you may be redirected to this site from an advertising banner displayed on a social networking site. Please note that each social network and/or their sites use their own cookies, and you should therefore check their policies on cookies.

### **VISIT YOUR LOCAL PAGE**

All the information about Ria in your locations

[More Information](#)